

# Rivendell Holiday Chalet Booking Form

Please print out this form and send it with a cheque for the deposit to the address below. If your holiday is due to commence in less than 30 days then the full amount will be required.

## Your details: (Please print)

Name ..... Home Phone .....  
Address ..... Mobile .....  
..... Email .....  
.....  
Post Code .....

**Please note that this is a NO SMOKING chalet.**

## Booking Details:

Arrival Date ..... Departure Date .....  
No. of nights ..... No. in Party .....

	Name	Age (if under 21)	Sex
1	.....	.....	.....
2	.....	.....	.....
3	.....	.....	.....
4	.....	.....	.....
5	.....	.....	.....

Do you intend to bring a pet? ..... Please call us for information and agreement.

I enclose a cheque (payable to Mr K A Armstrong) for the non-refundable deposit of £ ....., and understand that the balance will be required to be paid in full 30 days prior to the holiday commencing.

I have read and understood the terms and conditions of this booking. (See page 2)

## Signature of Holidaymaker and on behalf of the party:

Signed ..... Date .....

Please send your booking form to:

Mr & Mrs K A Armstrong	Phone	01692 580086
70 Rivermead	Mobile	07775 708877
Stalham	Email	bookings@norfolk-broads-chalet.co.uk
Norwich		
NR12 9PJ		

## Terms & Conditions

### **Please read these terms and conditions carefully.**

**DEPOSITS:** A deposit of 25% of the total hire charge will be required at the time of booking. The booking deposit forms part of the total hire charge and is non refundable, but can be transferred to an alternative date if available. The balance of the total hire charge less the booking deposit must be paid at least 4 weeks before the start of your holiday. For bookings made within 4 weeks of your holiday start date, you are required to pay the full amount at the time of booking. Cheques should be made payable to Mr. & Mrs. K. A. Armstrong.

**CANCELLATION BY YOU:** In the event of a cancellation notice should be given in writing as soon as possible. Provided that the cancellation is more than 4 weeks before the start of your holiday, only the deposit will be forfeited. If the notice is less than 4 weeks before the start of your holiday then you will be liable to pay for the total cost of the booking. If we are able to re-let the chalet for that week then the balance of the holiday cost will be refunded, only the deposit will be forfeited.

**CANCELLATION BY US:** If we have to cancel your booking for any reason which is beyond our control we will inform you as soon as possible and give you a full refund. Such circumstances would include the destruction or damage of your accommodation which cannot reasonably be remedied to a satisfactory standard before the start of your holiday, through fire, flood, explosion, storm or other weather damage, break-in, criminal damage or any similar event. We regret we cannot pay any compensation or meet any expenses or costs you may incur as a result of any such cancellation.

**RESERVATIONS:** Your booking is subject to the accommodation being available when the completed booking form and deposit is received. Please call us at the number above to confirm that the requested date(s) are available **before** sending the form and deposit. The chalet is available from 3pm on the day of arrival until 11am on the day of departure.

**LIABILITY:** Whilst staying at Broadside Chalet Park, the person who made the booking is responsible for all persons in the group who will use the accommodation during the period booked. You are responsible for all losses and damages arising directly or indirectly to your accommodation and its contents, from any act or default by yourself or any person or animal accompanying you and your group.

**OCCUPANTS:** The number of persons staying in the accommodation must not exceed 5 persons. We reserve the right to demand additional payment from individuals or parties, if any details on the booking form have changed on arrival, or admission to the Park may be refused. To ensure the quiet enjoyment of the Park, guests are required to keep the noise to a minimum after 11pm. Small trailers may be parked on-site with the site manager's permission. Barbeques are not permitted at any time.

**PETS:** Small dogs are permitted in the chalet provided we have agreed at the time of booking. Dogs must be supervised at all times by an adult, kept on leads, must not be left unattended inside or outside the chalet at any time and any fouling must be cleaned up. We reserve the right to require the owner of any dog considered a nuisance, or affecting the comfort of other guests, to be removed from the Park.

**SMOKING:** Smoking is not permitted in the chalet at any time. You may smoke outside.

**PARKING:** Please ensure that you park your car in one of the designated parking areas. Parking in the roadway is allowed only for loading/unloading or for vehicles displaying a current disabled badge. Your vehicle and their accessories and contents are left entirely at your own risk. We will not be responsible for any loss or damage from or to any vehicle from any cause whatsoever. Parking on the grass is not permitted.

**ARRIVAL:** The chalet will normally be available from 3pm on the day of arrival. Please call us on one of the phone numbers listed above to confirm your arrival time so that we can meet you at the chalet with the keys.

**LINEN AND TOWELS:** Sheets, duvet covers and pillowcases are provided. No towels are provided.

**DEPARTURE:** You are required to vacate your holiday chalet by 11 am on the day of your departure, leaving the chalet clean and tidy as you found it. All refuse must be disposed of accordingly in the bin at the rear of the chalet, which is emptied early each Friday morning.